

INFORMATION PAPER FOR INCOMING MOBILIZED RESERVE COMPONENT SOLDIERS

Welcome to US Army Europe (USAREUR)

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1. Mobilization and Reserve Affairs Office

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2. Useful Websites

US Army Europe (USAREUR)
www.hqusareur.army.mil

Europe Regional Medical Command (ERMC)
www.healthcare.hqusaureur.army.mil
Europe Regional Dental Command (ERDC)
www.erdh.healthcare.hqusaureur.army.mil

Landstuhl Regional Medical Center (LRMC)
www.landstuhl.healthcare.hqusaureur.army.mil
www.kaiserslautern.army.mil

Fort Benning CRC
www.infantry.army.mil/CRC
Explains the inprocessing prior to your deployment into Europe.

HRC/PERSCOM
<https://www.hrc.army.mil/site/active/index2.asp>

AccuWeather
www.accuweather.com/world-city-list2.asp
International weather site that searches by city.

European Central Bank
<http://www.ecb.int/stats/exchange/eurofxref/html/index.en.html>
Current Euro exchange rate.

DFAS Home page
<http://www.dod.mil/dfas/>

U.S. State Department (travel advisories)
<http://www.state.gov/>

3. Telephone Instructions

Germany (CET) is 6 hours ahead of the east coast (EST) and 9 hours ahead of the west coast (PST). When dialing to Germany use 011+49 + the number you are calling, eliminating the 0 at the beginning of each in country number. Ex. 011-49-6221-57-8169 When using Autovon (DSN) the prefix to Germany is 314, dialed before the 7 digit number. For personal calls while in Europe you can use major US calling cards (ATT, SAM's Club, WalMart, etc.) or obtain one here. You cannot use your cell phone in Europe unless it is a quad-band or tri-band phone that will accept any chip. You can check with your local phone carrier on the compatibility of your phone for use in Europe. T-Mobile is the major cellular carrier in Germany but you should still check with your local carrier. The cost can be prohibitive using a US carrier. A cell phone is commonly called a "handy" in Germany

4. Arrival in Theater

Direct coordination with your new sponsor unit is the best way to guarantee that transportation and lodging will be immediately available upon your arrival at Frankfurt

International Airport. If that has not occurred or your sponsor has forgotten to pick you up, go to the USO Lounge in Terminal 1, Concourse C. The USO is not open 24 hours but there is a DSN phone nearby that is available 24 hours. Directions to military or public transportation can be obtained at the USO

USO
DSN 314.330.6011, COM 06969-1581

Crisis Action Team (CAT)
DSN 314.370.8966, COM 06221-57-8966
(can look up your sponsor on the global address book and call them)

5. Duty Location

This will be determined by your mission and can change based on your unit/supervisors needs

6. Driving Information

You must have a USAREUR driver's license to drive in Europe. An International License is not acceptable. Information IAW AER 190-1, Registering and Operating Privately Owned Vehicles in Germany can be found on the USAREUR homepage or any of the MTF homepages. Contrary to popular belief there are speed limits in Germany. There are areas on the autobahn where there are speed limits and they are well marked. In Germany the majority of speeding tickets are issued as the result of a radar-camera unit. The speeding ticket will be mailed to you or to your rental car company. The German government also videos the highways to detect if a vehicle is following too close. If this violation occurs you will be fined over 100 Euros and loss of your license for one month. You will not be authorized shipment of your POV at government expense. There will be no reimbursement for rental cars.

7. Weather Information

The weather is generally cool from September to May and depending on the area you are assigned to, it does get cold during the winter months with abundant snow. Please use an internet weather site to check the weather at your duty location prior to departing. Expect that the weather will change during your time here and bring both military and civilian clothing for all possibilities.

8. Baggage

Commercial international flight baggage cannot exceed 62" of length + height + width sum, however the weight limit per piece is 70lbs. for those on official government orders. Any item exceeding a guideline will be charged an excess baggage fee for each violation. Items over 100 lbs. or 80" of length + height + width total will not be accepted. RC soldiers coming to Europe on an individual order for more than 180 days are now authorized shipment of 400 lbs. of household goods. This must be written into the order and does not include those providers mobilizing under the 90 day BOG program.

9. Financial Information

The Euro is the currency used in Germany, Italy, and Belgium and most, but not all surrounding countries. Switzerland, for example, does not use the Euro. The exchange rate does change frequently and can differ between facilities and stores. Most newspapers with business sections and the provided European Central Bank website publish current rates. Or go to: http://266fincom1.hqusareur.army.mil/Calc_Select.asp. On military installations you can use your ATM card to get cash in dollars or Euros or write checks for dollars. Know that major credit cards have instituted a processing fee for rate exchange incurred when you make a purchase. Your best bet is to use cash or a debit card whenever possible. ATM's are available throughout Europe and on military installations. The finance command will convert dollars to euros and process monthly accruals upon request. The Value Added Tax (VAT) form is available to save you tax (19%) and is a reimbursable expense that can be claimed when used for official purposes, like off post lodging. Any specialty pay that you may be eligible for will be affected if not properly documented.

Travel Entitlements.

Ensure you ask your sponsor about the following allowances:

- Partial Per Diem for Meals rate (approx \$55.00 per day)
- Basic Allowance for Housing (BAH)
- Basic Allowance for Sustenance (BAS)
- Incidentals (approx \$3.50 per day)

10. Housing Information

RC personnel mobilizing into theater arrive on Temporary Change of Station Orders (TCS). It is not a TDY order. Normal Permanent Change of Station (PCS) entitlements, allowances, and relocation of family members are also not authorized. Family members are not command sponsored. Government quarters will be used if available IAW local housing policy. The RC LNOs at each facility can assist with housing at your duty location.

DSN: 314.370.3346 (Heidelberg Housing)

11. Billeting Information

Unaccompanied Personnel Housing
314.387.3317
Ramstein billeting
DSN 314.480.4960

12. Passport Information

You can enter Germany with your orders and a military ID card. You need a passport to travel to other countries surrounding Germany. You are encouraged to obtain a passport

before your arrival. Check with the U.S. State Department to begin the process of obtaining your passport. <http://www.state.gov/>

13. Other Information

We believe your duty in Europe will be an exciting and enjoyable experience. The keys to assuring that include remaining flexible and adhering to the policies and regulations of US Army Europe (USAREUR) and host nation laws. Remember your new sponsor chain of command and be sure to utilize them whenever necessary while you belong to them. If you or your new command decide that you should extend based on a valid requirement, this office and CONUS planners require notification and a signed statement at least 45 days from your scheduled departure date. Please print this and take it to the CRC with you.

Helpful numbers you may need are:

ADAC	0621-410010
DR. LIC. TESTING STATION	314.370.7889
CEN. PROCESS FACILITY	314.370.6711
CIF	314.370.3339
HOUSING	314.387.3346
EMERGENCY, MILITARY	117
EMERGENCY, CIVILIAN	06221-17-117
MP STATION	114
MP STATION, CIV. PHONE	06221-678-114
PASSPORT	314.370.7514
RED CROSS	314.370.1760
SATO TRAVEL	314.370.6481
STAFF DUTY OFFICER	314.388.2565

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314.370.8169